

Civica DataStore

A business continuity module

Civica DataStore is our cloud based backup service. As one of our business continuity modules, it is designed to protect your data and make it available for recovery in the event of a disaster.

Combining 10 years of data storage experience with secure and reliable software, Civica DataStore is Backup as a Service (Baas). It offers a fully automated backup and recovery service, allowing organisations to backup their encrypted data over the internet and/or dedicated IP links to our remote data centres.

Civica DataStore eliminates capital expenditure on hardware and consumables, and offers reduced operational costs compared to running backup and recovery in-house. When looking at the costs of running a backup and recovery solution, you need to consider how much manual process time and effort is required to run and administer the solution and how much this costs.

Civica DataStore automates the entire process, freeing up staff from managing the process and allowing them to focus on core business tasks. It drives down storage management costs and significantly improves backup Service Level Agreements internally.

Return on Investment

Compared to traditional tape backup, DataStore can:

- > **Deliver 40% savings in the total cost of backup**
- > Reduce the cost of a typical solution from £4,200 per year to just £1,670.
- > Minimise resource overhead and eliminate capital cost of hardware and consumables

Benefits

Civica DataStore

- > Maximum data availability and security
- > Consistent regular data backups with minimum human intervention
- > No investment in backup equipment and tape storage
- > Data is stored off-site in high security data centres
- > No need to acquire and maintain specific storage technical knowledge
- > Strong encryption safeguards the confidentiality of your data
- > Rapid data recovery online or with optional data recovery appliance
- > Simple and easy to use
- > Storage is scalable so you only pay for your requirements
- > IT staff are no longer responsible for tape transportation which helps prevent loss of your physical data



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Civica DataStore is ideal for organisations with data stored over a number of servers and laptops/PCs or sites, through to more complex organisations with large amounts of data.

How does it work?

Civica DataStore automatically protects data residing on desktops, laptops, servers and network attached storage devices, according to the retention policies and schedules set by the user. Data is compressed, encrypted and sent to one of our highly secure data centres. It is then replicated to a second data centre, assuring the data is safely off-site for disaster recovery and regulatory compliance purposes.

When recovery is required, users can simply select the data to restore using an intuitive interface. For large data sets, the data can be returned to site for local, high speed LAN recovery.

Our solution is scalable; the service grows and evolves with your business data and meets the needs of small, medium and large organisations.

DataStore and the environment

There are a number of ways that technology can help address your global responsibility whilst reducing costs and improving service; using DataStore is just one of them. Our backup solution eliminates the need to use physical tapes reducing waste. It will also help reduce your energy consumption which will in turn lower your carbon footprint.

Customer reference

"Civica DataStore has allowed us to effectively and easily manage our business critical data. As our backup is now cloud based, we no longer have to worry about buying or changing tapes, storing them securely or allocating resources to undertake these tasks.

"The process is simple; we know that our data is secure, backed up and easily retrievable in the event of a disaster. A very positive experience with an excellent product".

Steve Blades
ICT Director



About Civica

An experienced partner with the experience to deliver a modern solution built on deep understanding and commercial best practice is fundamental. Supporting organisations across the public and private sectors for more than 20 years, we bring together people, processes and information to help you to achieve a consistently high level of service and a measurable return on investment.

Civica's managed services form part of its broad capability in specialist systems and outsourcing services that help organisations to improve service delivery and efficiency, with specialist expertise in local government, education, social housing, health care and enforcement. Blending software applications, IT managed services and outsourcing, the group supplies more than 2,000 customers in the UK, Australia, New Zealand, Singapore and North America, including 90 per cent of the UK's local authorities.

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